Easy Attendant

Flexible, reliable automated call handling with Flexible and reliable automated call handling Easy Attendant

Easy Attendant service from Coeo Solutions offers powerful capabilities for meeting the needs of your customers, improving the productivity of your employees, and controlling costs.

Engineered to simulate a live operator, Easy Attendant directs incoming callers to the appropriate department or employee. Ensure your customers' calls will be handled effectively 24 hours a day, 7 days a week.

Take Control of your inbound calls with a host of features, easily managed through your CommPortal

Business administrators can easily configure a menu to be played to their callers – for example:
"Welcome to Bob's Tires. To hear directions to our store, press 1. To hear our opening hours, press 2. If you know the extension of the person you're trying to reach, press 3, and then enter the extension followed by the pound key. Or, to reach an operator, please press 0."
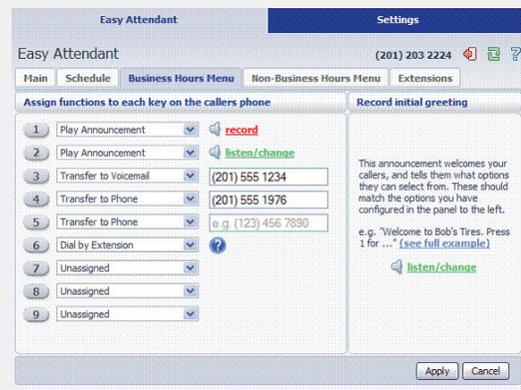
Depending on the options that the business wishes to offer, callers can use their telephone keypad to:

• **Listen to recorded messages**

• **Transfer to specific departments or individuals - including the ability to dial by extension**

• **Transfer directly to a voicemail account and leave a message**

> **COEO offers easy purchase options — order by itself or bundled with our UCaaS or Unified Communications' packages.**

CommPortal enables you to configure your own Easy Attendant service

> **Easy Attendant is compatible with your existing phone technology, so no additional equipment is needed**

Quickly and Easily create a professional, customer-friendly image for your business today.